

## **Who's Behind This?**

Hi! My name is **James Lehtonen** – just an ordinary, approachable person who enjoys helping others in their everyday life. This is not a business – I do this as a hobby, because I truly believe that even small help can make a big difference.

I'm a calm, friendly, and organized person. I aim to get things done carefully but flexibly, and I can easily adapt to different situations. I often work spontaneously and quickly when needed, and I don't panic when plans change – I adjust with a calm and practical mindset.

I offer help with many kinds of daily tasks – from cleaning and cooking to small repairs and moving – reliably, flexibly, and without bureaucracy.

To me, the most important things are kindness, respect, and trust – you can count on me to do what we've agreed.

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## **Why Do I Do This?**

Getting help at home often requires decisions, applications, or service vouchers. I make things simple – just send me a message, and I'll take care of the rest.

No forms. No hassle. Just help.

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## **Who Am I Professionally?**

**Warehouse worker with customer service experience and a background in logistics.**

### **Education & Certifications**

Vocational College Live, Metsälä – 2020

### **Forklift licenses:**

Pallet jack (PÄSSI): 5/5

Counterbalance truck: 5/5

Reach truck: 4/5

### **Skills**

IT Skills: Good basic knowledge

### **Languages:**

Finnish: 5/5 (native)

English: Speaking 2/5, Understanding 3.5/5

Swedish: 0/5

## **About Me as a Worker**

I'm very social and enjoy working with others, so teamwork comes naturally. I don't give up when things get challenging – I always try to do my best. I love new challenges, because they always teach me something. I approach life with a positive attitude in every situation.

### **Work Experience (Highlights)**

#### **Security**

PWC 2025 / Helsinki Ice Hall – Event security (Summer 2025)

Official security role (licensed), managing crowd safety at a large international event

#### **Sales & Customer Service**

McDonald's Porttipuisto & Itäkeskus – Customer service (2020–2024)

Service, food prep, cleaning, inventory handling

#### **Logistics**

Posti Logistics / Inex Partners / Bolt Works / Treamer

Packing, receiving, voice-pick systems, transport work (2023–2025)

#### **Home Care**

ONNION Med Group Oy – Personal Assistant (Summer–Fall 2024)

#### **Construction**

RTJ Cleaning Services – Construction site cleaner (2019)